

TITLE SHEET

ARKANSAS TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service for Telecommunications Services furnished by GLOBAL CONNECTION INC. OF AMERICA, with principal offices at 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093. This tariff applies for services furnished within the state of Arkansas. This tariff is on file with the Arkansas Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

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Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO  
5555 Oakbrook Parkway, Suite 620  
Norcross, GA 30093

CONCURRING, CONNECTING OR  
OTHER PARTICIPATING CARRIERS

1. Concurring Carriers – None
2. Connecting Carriers – None
3. Other participating Carriers – None

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By:

Sam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	1 <sup>st</sup> Revised	24	1 <sup>st</sup> Revised *
2	Original	25	1 <sup>st</sup> Revised *
3	2 <sup>nd</sup> Revised*	26	1 <sup>st</sup> Revised *
4	1 <sup>st</sup> Revised*	27	1 <sup>st</sup> Revised *
5	Original	28	1 <sup>st</sup> Revised *
6	Original	29	Deleted
7	Original	30	Deleted
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	2 <sup>nd</sup> Revised*		
18	2 <sup>nd</sup> Revised*		
19	2 <sup>nd</sup> Revised*		
19.1	1 <sup>st</sup> Revised*		
20	1 <sup>st</sup> Revised		
21	1 <sup>st</sup> Revised		
22	1 <sup>st</sup> Revised		
23	Original		

\* New or Revised Sheet

TABLE OF CONTENTS

Title Sheet	1	
Concurring, Connecting or other Participating Carriers	2	
Check Sheet	3	
Table of Contents	4	
Tariff Format	5	
Symbols	6	
Section 1 – Technical Terms and Abbreviations	7	
Section 2 – Rules and Regulations	9	
2.1    Undertaking of the Company	9	
2.2    Use of Services	11	
2.3    Liability of the Company	12	
2.4    Responsibilities of the Customer	14	
2.5    Cancellation or Interruption of Service	15	
2.6    Credit Allowance	16	
2.7    Restoration of Service	16	
2.8    Deposit	17	
2.9    Payment and Billing	17	
2.10   Collection Costs	18	
2.11   Taxes	18	
2.12   Late Charge	18	
2.13   Miscellaneous and Recovery Rates and Charges	18	(N)
Section 3 – Description of Service	19	
3.1    Computation of Charges	19	
3.2    Customer Complaints and/or Billing Disputes	20	
3.3    Level of Service	21	
3.4    Service Offerings	21	
Section 4 – Current Rates	23	
4.1    Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge	23	(T)
Section 5 – Lifeline	24	(N)
5.1    Eligibility	24	
5.2    Certification	24	
5.3    Rates & Charges	25	
Section 6 – Reserved for Future Use	28	(N)

TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially; however, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4<sup>th</sup> Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e.: the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting in an Increase to a Customer's Bill
- M - Moved from another Tariff Location
- N - New
- R - Change resulting in a Reduction to a Customer's Bill
- T - Change in Text or Regulation, but no change in Rate or Charge

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access.

Authorization Code – A numerical code, one or more of which may be assigned to a Customer, to enable Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission – Used throughout this tariff to mean the Arkansas Public Service Commission

Company or GLOBAL CONNECTION – Used throughout this tariff to mean GLOBAL CONNECTION INC. OF AMERICA a/an Georgia Corporation.

Customer – The person or other legal entity which orders the services and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Dedicated Access – The customer gains entry to the Company's services by a direct path from the customer's location to the company's point of presence.

Resp. Org. – Responsible Organization or entity identified by an 800 service Customer that manages and administers records in the 800 database and management system.

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Telecommunications – The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, meters, or other similar communications.

Underlying Carrier – The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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SECTION 2 – RULES AND REGULATIONS2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to local resale telecommunications services provided by Company for telecommunications between points within the State of Arkansas. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company.

Additionally, Company shall be responsible for the marketing practices of its contracted dealers and for their compliance with this provision. Company understands that violation of this provision could result in a rule to show cause as to the withdrawal of its certification to complete local telecommunications traffic within the State of Arkansas.

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) Southwestern Bell Telephone Company.

The Company concurs with the maps and legal descriptions filed with the Commission by Southwestern Bell Telephone.

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- 2.1.1 The services provided by Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services.
- 2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control including without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or re-pricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

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**2.2**    Use of Services

- 2.2.1    Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2
- 2.2.2    The use of Company's services to make calls which might reasonably be expected to frighten, abuse, torment or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3    The use of Company's services without payment for service or attempting to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4    The Company's services are available for use 24 hours per day, seven days per week.
- 2.2.5    The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6    The Company's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7    Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8    The customer is responsible for notifying the Company immediately of any unauthorized use of services.

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2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the monthly service charge for the period during which the call was affected. No other liability in any event shall attach to the Company.

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- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7 The remedies set forth herein are excluding and in lieu of all other warranties and remedies, whether express, implied, or statutory, including without limitation implied warranties of merchantability and fitness for a particular purpose.

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2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

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**2.5 Cancellation or Interruption of Services**

- 2.5.1 Without incurring liability, upon five (5) working days, defined as any day on which the company's business office is open and U. S. Mail is delivered, written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
- 2.5.1.A For non-payment of any sum due the Company for more than ten (10) days after issuance of the bill for the amount due,
- 2.5.1.B For violation of any of the provisions of this tariff,
- 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
- 2.5.1.D By reason of any order or decision of a court, state or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.
- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff operation of Customer and the Company's equipment and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 The Customer may terminate service upon thirty (30) days written or oral notice for the Company's standard month-to-month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service.

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2.6 Credit Allowance

The Customer will receive credit for service interruption beginning when the customer reports the interruption to the Company's Customer Service Department and end when service is restored to the demarcation point. Credits for interruptions that are reported during non-business hours are calculated in the same manner.

2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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2.8 Deposit

The Company does not require deposits.

2.9 Payment and Billing

2.9.1 The customer is responsible for all charges for services and equipment furnished to the Customer or to an authorized user of the Customer by the Company. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, including the Commission.

2.9.2 Customers pay an activation fee specified in Section 3.1 of this tariff and receive a term of 30 days of service for the first month. Each month after the initial start-up the customer will be pre-billed for 30 calendar days per month. The customer's bill will be created the day following the connection date (CN) at which time the billing cycle is established. The Company offers a pre-paid service that requires customers to pay prior to the service period. Each month the customer will be billed 20 calendar days before the due date for the following month's service. For the customer to remain in a pre-paid status the due date for the pre-payment is scheduled 5 calendar days prior to the service end date. If payment is not received within 5 days after the due date, additional attempts to contact the customer by phone are scheduled prior to the service suspension date. Customers who do not make payment are processed for suspension on the 11<sup>th</sup> day following the due date and are processed for disconnection 10 days after the date of suspension. If payment is not received by the service end date, the customer must pay a late payment fee in addition to the past due balance.

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2.9.3 If service is suspended and the customer restores service, the customer is required to pay a restoration fee and any remaining balance. Refer to section 3.1 for appropriate fee charges.

2.9.4 If service is disconnected and the customer reinstates service, the customer is required to pay a reconnection fee and any remaining balance. Refer to section 3.1 for appropriate fee charges.

2.10 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company will be determined by the court.

2.11 Taxes

All federal, state and local taxes, assessments, surcharges, and fees, including sales taxes, use taxes, gross receipts taxes and municipal utilities taxes are billed as separate line items and are not included in the rates quoted herein.

2.12 Late Charge

If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, thirty (30) days following the invoice date, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%.

2.13 Miscellaneous and Recovery Rates and Charges

The Company may adjust its rates, charges, carrier costs or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from, or pay to others, in support of statutory or regulatory programs and network recovery costs. Examples of such programs include, but are not limited to: the Universal Service Fund and the Primary Interexchange Carrier Charge, Fees paid to support government programs such as Telecommunications Relay Service and Local Number Portability, additional indirect costs associated with administering and complying with these types of government programs.

(N)  
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(N)

SECTION 3 – DESCRIPTION OF SERVICE

3.1 Computation of Charges

3.1.1 The total monthly charges for basic local service, with additional charges for custom calling features when applicable, is a fixed monthly amount and entitles subscribers to an unlimited number of calls to all exchange access lines within the local calling area.

3.1.2 The rates for local service and custom calling services are outlined below:

	<b>AT&amp;T Areas</b>	<b>CenturyTel Areas</b>	<b>Windstream Areas</b>	(D, N)
Monthly Residential Service				
<b>Basic</b>	\$33.45 (R)	\$49.45 (R)	\$49.45 (R)	
<b>Advantage</b> (includes caller ID plus Call Waiting; also includes 100 minutes LD)	\$38.45 (R)	\$59.45 (N)	\$59.45 (N)	
<b>Premium</b> (includes 7 calling features and 100 minutes LD)	\$43.45 (R)	N/A	N/A	
Directory Assistance, per call	\$2.99	\$2.99	\$2.99	
Directory/Operator Assistance Block	\$5.00	\$5.00	\$5.00	(D, N)

(D)  
(D)

SECTION 3 – DESCRIPTION OF SERVICE3.1 Computation of Charges (cont.)

## 3.1.3 Optional Services

	<b>AT&amp;T Areas</b>	<b>CenturyTel Areas</b>	<b>Windstream Areas</b>	<b>(T)</b>
Call Waiting	\$8.00	\$8.00	\$8.00	
Call Waiting Deluxe	\$10.00	\$10.00	\$10.00	
Call Forwarding	\$10.00	\$10.00	\$10.00	
Three Way Calling	\$10.00	\$10.00	\$10.00	
Speed Dial	\$10.00	\$10.00	\$10.00	
Call Return	\$10.00	\$10.00	\$10.00	
Caller ID	\$12.00	\$12.00	\$12.00	
Caller ID Deluxe	\$12.00	\$12.00	\$12.00	
Call Block	\$10.00	\$10.00	\$10.00	
Call Tracing	\$10.00	\$10.00	\$10.00	
Unpublished Number*	\$7.00	\$7.00	\$7.00	<b>(D)</b>
LD 250 minutes	\$5.00	\$5.00	\$5.00	<b>(D, N)</b>
LD unlimited minutes	\$10.00	\$10.00	\$10.00	<b>(D, N)</b>
Maintenance Plan	\$7.50	N/A	\$3.00	<b>(D, N)</b>

## 3.1.4 Non-recurring Charges

	<b>AT&amp;T Areas</b>	<b>CenturyTel Areas</b>	<b>Windstream Areas</b>	<b>(T, R)</b>
Activation Fee <sup>1</sup>	\$40.00	\$85.00	\$85.00	<b>(T, R)</b>
Name Change	\$20.00 <b>(I)</b>	\$20.00 <b>(I)</b>	\$20.00 <b>(R)</b>	
Number Change	\$35.00	\$35.00	\$35.00 <b>(R)</b>	
Transfer	\$59.95	\$59.95	\$59.95	<b>(I)</b>
Upgrade/Downgrade	\$15.00	\$15.00	\$15.00 <b>(R)</b>	
Reconnect Line	\$40.00	\$40.00	\$40.00	<b>(R)</b>
Restoration Fee	\$28.00	\$28.00	\$28.00	<b>(D, N)</b>
Change Order Fee	\$15.00	\$15.00	\$15.00	<b>(T, R)</b>

\*Requires Change Order fee

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<sup>1</sup> The Activation Fee may be collected over a 12 month payment plan. The Company may discount or waive the Activation fee for Lifeline customers.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

5555 Oakbrook Parkway, Suite 620  
Norcross, GA 30093  
678-741-6400

(T)  
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(T)

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. If over-billing of a subscriber occurs, due to either Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount over-billed. In the event that the Company willfully overcharged any Customer, the Company shall refund the difference plus interest as prescribed by the Commission.

All Customer complaints are subject to the jurisdiction of the Commission which may be contacted at the following address and telephone number:

State of Arkansas  
Public Service Commission  
Consumer Services Division  
1000 Center Street  
P.O. Box 400  
Little Rock, AR 72203-0400  
(501) 682-1718  
(800) 482-1164 (toll-free in Arkansas)

### 3.3 Level of Service

A customer can expect end-to-end network availability of not less than 99% at all times for all services.

### 3.4 Service Offerings

#### 3.4.1 1+ Dialing

The Company offers local residential service only and restricts all 1+ dialing. Additionally, the Company employs the use of customized code restrictions which permit local calls, non-chargeable calls such as repair service, emergency numbers (911) and 800 calling. Types of calls that are restricted are 0-, 0+,DDD 1+, 1+900, 1+555-1212 and 1+NPA-555- 212,411,976,IDDD01 and IDDD011+.The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions.

#### 3.4.2 911 Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.

Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

*Material previously located on this page now appears on Sheet 22.*

3.4 Service Offerings

3.4.3 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations. All promotional offerings will receive Commission approval prior to commencement of such offerings.

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*Material appearing on this page was previously located on Sheet 21.*

SECTION 4 – CURRENT RATES

4.1 Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge

The Customer will not be assessed a monthly Federal Universal Service Fund nor an Arkansas Universal Service Fund contribution charge on any intrastate telecommunication service.

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SECTION 5 - LIFELINE5.1 Eligibility

5.1.1 To be eligible for the Lifeline credit, a customer must be a current recipient of any one of the following low income assistance programs:

- A. Temporary Assistance to Needy Families (TANF), previously known as AFDC
- B. Supplemental Security Income (SSI)
- C. Food Stamps
- D. Medicaid
- E. Low Income Home Energy Assistance Program (LIHEAP)
- F. Federal Public Housing Assistance
- G. National School Lunch Program's Free Lunch Initiative (NSLP)

5.1.2 Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and thirty-five percent (135%) of the federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Company for eligibility certification.

5.1.3 All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

5.2 Certification

5.2.1 Proof of eligibility in accordance with section 5.1 above should be provided by the eligible Lifeline subscriber to the Company at the time of application for service, unless the Company has access to an eligibility database with which they can verify applicant's eligibility. Lifeline customers must complete and sign a Lifeline certification form. The lifeline credit will not be established until the Company has received such signed document. If the Customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

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SECTION 5 – LIFELINE, CONT.

5.2 Certification, cont.

5.2.2 The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

5.2.3 When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation within sixty (60) days, the Lifeline credit will be discontinued.

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5.3 Rates & Charges

5.3.1 General

- A. Lifeline is provided as a monthly credit on the eligible residential subscriber’s access line bill for local service
- B. Service charges are applicable for installing or changing Lifeline service.
- C. The secondary service charge is not applicable when existing service is converted intact to Lifeline service.

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SECTION 5 – LIFELINE, CONT.

5.3 Rates and Charges, cont.

5.3.2 The total Lifeline credit consists of one federal credit and one Company credit. (T)

	Monthly	
A. Federal Lifeline subsidy		(T)
One per Lifeline service	\$9.25	
B. Company credit		
One per Lifeline service	\$3.50	(T)

5.3.3 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in addition to federal Lifeline support for their residential service. (T)  
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 (T)

B. Regulations

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline regulations are applicable to Tribal Lifeline.

C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs indentified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) General Assistance
2. TANF tribally administered block grant program
3. Head Start Program (income eligible)
4. Food Distribution Program on Indian Reservations (FDPIR) (T)

SECTION 5 – LIFELINE, CONT.

5.3 Rates and Charges, cont.

D. Rates and Charges

1. General

a.

Tribal Lifeline Credit	<u>Monthly</u>
One per Lifeline service	\$25.00

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b. The Tribal Lifeline credit is in addition to state and federal Lifeline credits preceding.

SECTION 6 – Reserved for Future Use

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