

TITLE PAGE

MISSISSIPPI LOCAL EXCHANGE SERVICES TARIFF

OF

GLOBAL CONNECTION INC. OF AMERICA

This tariff, filed with the Mississippi Public Service Commission, contains the rates, terms, and conditions applicable to Local Exchange Services within the State of Mississippi offered by Global Connection Inc. of America

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Issued: June 26, 2009

Effective: July 26, 2009

Issued By: Mark D. Gagne, COO/CFO  
3957 Pleasantdale Road  
Atlanta, GA 30340  
(678) 966-8444 x 1131

### CHECK SHEET

Sheets 1 through 30, inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>Sheet</u>	<u>Revision Level</u>
1	Original
2	2 <sup>nd</sup> Revised*
3	Original
4	1 <sup>st</sup> Revised*
5	Original
6	1 <sup>st</sup> Revised*
7	Original
8	1st Revised*
9	Original
10	Original
11	1 <sup>st</sup> Revised*
12	1 <sup>st</sup> Revised*
13	Original
14	Original
15	Original
16	1 <sup>st</sup> Revised*
17	Original
18	1 <sup>st</sup> Revised*
19	Original
20	2 <sup>nd</sup> Revised*
20.1	Deleted
21	2 <sup>nd</sup> Revised*
21.1	Original*
22	Original
23	Original
24	1 <sup>st</sup> Revised*
25	1 <sup>st</sup> Revised*
26	1 <sup>st</sup> Revised*
27	1 <sup>st</sup> Revised*
28	1 <sup>st</sup> Revised*
29	1 <sup>st</sup> Revised*
30	1 <sup>st</sup> Revised*

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D - Delete or discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location.
- N - New
- R - Change resulting in a reduction to a customer's bill
- T - Change in text or regulation

Global Connection Inc. of America  
Local Exchange Services Tariff

Mississippi Tariff No. 2  
1<sup>st</sup> Revised Page No. 6  
Cancels Original Page No. 6

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**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the furnishing of intrastate common carrier communication service by Global Connection Inc. of America within the State of Mississippi.

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### TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine, the most current sheet version on file with the FPSC. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revised sheet 14. Because of various suspension periods, deferrals, etc., the sheet number on file with the Commission is not always the tariff sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** – When a tariff filing is made with the MPSC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the MPSC.

## SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** – An arrangement which connects the customer’s location to a Global Connection switching center or point of presence.

**Authorized User** – A person, firm, corporation or any other entity authorized by the Customer to communicate utilizing the Carrier’s service.

**Carrier or Company** – Whenever used in this tariff, “Carrier,” “Company,” or “Global Connection” refers to Global Connection of Mississippi, Inc. unless otherwise specified or clearly indicated by the context.

**Commission** – The Mississippi Public Service Commission.

**Customer** – The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company’s tariff.

**GCIA** – Used through this tariff to mean Global Connection Inc. of America unless clearly indicated otherwise by the text.

**LEC** – Local Exchange Company

**Local Exchange Service** – Telecommunication services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

**Month** – 30 days

**Resold Local Exchange Service** – A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers.

**MPSC** – The Mississippi Public Service Commission.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of GCIA

GCIA services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points with a Local Calling Area.

The Company's services are provided on a monthly basis unless otherwise indicated, and are available twenty-four (24) hours per day, seven days a week.

### 2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 GCIA reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish Connection.

2.2.4 All facilities provided under this tariff are directly controlled by GCIA, and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

## SECTION 2 - RULES AND REGULATIONS, CONT.

### 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

### 2.4 Liabilities of the Company

GCIA services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points with a Local Calling Area.

2.4.1 GCIA liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the faults in transmission occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage, (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used

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**SECTION 2 – RULES AND REGULATIONS CONT.**

**2.4 Liabilities of the Company, contd.**

by the Company under this tariff, or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company's negligence.

**2.5 Deposits**

The Company does not require a deposit from the Customer.

**2.6 Payment for Service**

2.6.1 The customer is responsible for all charges for services and equipment furnished to the Customer or to an authorized user of the Customer by GCIA. All charges due by the Customer are payable to GCIA or to GCIA's authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, including the Commission.

2.6.2 Customers pay an activation fee specified in Section 4.1 of this tariff and receive a term of 30 days of service for the first month. Each month after the initial start-up the customer will be pre-billed for 30 calendar days per month. The customer's bill will be created the day following the connection date (CN) at which time the billing cycle is established. GCIA offers a pre-paid service that requires customers to pay prior to the service period. Each month the customer will be billed 20 calendar days before the due date for the following month's service. For the customer to remain in a pre-paid status the due date for the pre-payment is scheduled 5 calendar days prior to the service end date.

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## SECTION 2 – RULES AND REGULATIONS CONT.

### 2.6 Payment for Service, contd.

If payment is not received within 5 days after the due date, additional attempts to contact the customer by phone are scheduled prior to the service suspension date. Customers who do not make payment are processed for suspension on the 11<sup>th</sup> day following the due date and are processed for disconnection 10 days after the date of suspension. If payment is not received by the service end date, the customer must pay a late payment fee in addition to the past due balance.

2.6.3 If service is suspended and the customer restores service, the customer is required to pay a restoration fee specified in Section 4.1 of this tariff and any remaining balance.

2.6.4 If service is disconnected, the customer must pay a reconnect fee specified in Section 4.1 of this tariff in addition to the past-due balance to restore service with the same phone number.

### 2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax and FCC charges) are listed as separate line items and are not included in the quoted rates.

### 2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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## SECTION 2 – RULES AND REGULATIONS CONT.

### 2.9 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The agreement will determine terms and conditions of installation, termination of service, and conditions of installation, any applicable sales commission structure, and sales commission payment schedule. The service agreement does not alter rates specified in this tariff.

### 2.10 Other Rules

2.10.1 Company reserves the right to refuse to process Credit Card or Calling Card billed calls when authorization for use of the card cannot be validated.

2.10.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers as required to meet changing regulatory rules and standards of the Mississippi Public Service Commission.

### 2.11 Cancellation by the Customer

Customer may cancel service at any time by providing written notice to the Company.

### 2.12 Interconnection

Service furnished by GCIA may be connected with the services or facilities of other carriers or enhanced service providers. The customer is responsible for all charges billed by these entities for use in connection with GCIA's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the customer. Neither the Company nor any interconnection carrier participation in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

## SECTION 2 – RULES AND REGULATIONS CONT.

### 2.13 Refusal or Discontinuance by Company

GCIA may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days written notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to GCIA or its agents for the purpose of inspection and maintenance of equipment owned by GCIA and its agents.
- (d) For noncompliance with or violation of Commission regulation or GCIA's roles and regulations on file with the Commission, provided five days' written notice is given before termination.
- (e) For nonpayment of bills, provided that suspension or termination of service shall not be made without fifteen days written notice to the customer.
- (f) Without notice in the event of customer or authorized user use of equipment in such a manner as to adversely affect GCIA's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by GCIA or its agents.
- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, GCIA may before restoring service, require the customer to make at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (i) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.
- (j) For extended periods of inactivity.

## **SECTION 2 - RULES AND REGULATIONS, CONT.**

### **2.14 Interruption of Service, cont.**

Credit allowances for interruptions of services which are to due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of the long distance network via local exchange company access.

### **2.15 Restoration of Service**

The use and restoration of service shall be in accordance with the rules and regulations of the Mississippi Public Service Commission.

### **2.16 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer.

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.18 Inspection, Testing, and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.19 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

**2.20 Late Fee**

A late fee of 1.5% monthly will be charged on any past due balances beginning 30 days from the mailing date of the bill.

**2.21 Return Check Charges**

The Company's return check charge is consistent with applicable state law.

**2.22 Reconnection Charge**

A reconnection fee specified in Section 4.1 of this tariff per occurrence, per line is charged when service is re-established for customers who have been disconnected for nonpayment.



## **SECTION 2 - RULES AND REGULATIONS, CONT.**

### **2.23 Access to Telephone Relay Services**

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

### **2.24 Access to Carrier of Choice**

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmation/verifications of choice from its customers no later than the date of submission of its first bill to the customer. ICs should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

### **2.25 Directory Listings**

2.25.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

2.25.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to use of telephone service.

2.25.3 In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in the directories.

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.26 911 Service**

The Company provides 911 services for emergency calling at no charge. This service is provided via the underlying carrier's network.

**2.27 Miscellaneous and Recovery Rates and Charges**

The Company may adjust its rates, charges, carrier costs or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from, or pay to others, in support of statutory or regulatory programs and network recovery costs. Examples of such programs include, but are not limited to: the Universal Service Fund and the Primary Interexchange Carrier Charge, Fees paid to support government programs such as Telecommunications Relay Service and Local Number Portability, additional indirect costs associated with administering and complying with these types of government programs.

### **SECTION 3 - DESCRIPTION OF SERVICE**

#### **3.1 Product Descriptions**

##### 3.1.1. Product Description Generally

GCIA will resell all of the underlying carrier's available features and services for business and residential customers that are eligible for resale limitation.

##### 3.1.2. Timing of Calls - Usage-Sensitive Products

3.1.2.A Usage charges for usage-sensitive products are based on the actual usage of GCIA network. The Company will be notified that a call has been established by a signal from the local telephone company.

3.1.2.B Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.

3.1.2.C Usage is measured and rounded to the next higher billing increment for billing purposes.

3.1.2.D There is no usage-based billing applied for incomplete calls.

**SECTION 4 – RATES**

**4.1 Global Connection Rates - Residential**

4.1.1 Local Exchange Service

GCIA offers local exchange service on a pre-paid, flat rate only.

4.1.2 Installation Charges

	<b>AT&amp;T Areas</b>	<b>CenturyTel Areas</b>	<b>Frontier Areas</b>	
Activation Fee*	\$40.00 (R)	\$85.00	\$85.00	(T)
Restoration Fee	\$28.00 (I)	\$28.00	\$28.00	
Name Change	\$20.00 (I)	\$20.00	\$20.00	
Number Change	\$35.00	\$35.00	\$35.00	
Transfer	\$59.95 (I)	\$59.95	\$59.95	
Upgrade/Downgrade	\$15.00	\$15.00	\$15.00	
Reconnect Line	\$40.00 (R)	\$40.00	\$40.00	
Change Order Fee (T)	\$15.00 (R)	\$15.00	\$15.00	

\* The Activation Fee may be collected over a 12 month payment plan. The Company may discount or waive the Activation fee for Lifeline customers

4.1.3 Service Rates

	<b>AT&amp;T Areas</b>	<b>CenturyTel Areas</b>	<b>Frontier Areas</b>	
Monthly Residential Service				
<b>Basic</b>	\$33.45 (R)	N/A (D)	\$49.45 (R)	
<b>Advantage</b> (includes caller ID plus Call Waiting; also includes 100 minutes LD)	\$38.45 (R)	\$59.45 (N)	\$59.45 (N)	
<b>Premium</b> (includes 7 calling features and 100 minutes LD)	\$43.45 (R)	N/A	N/A	
Directory Assistance, per call	\$2.99	\$2.99	\$2.99	
Directory/Operator Assistance Block	\$5.00	\$5.00	\$5.00	

*Material appearing on this page previously appeared on Page 20.1, which has been deleted.*

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**SECTION 4 - RATES, CONTD.**

**4.1 Global Connection Rates - Residential, cont.**

4.1.4 Optional Services

	<b>AT&amp;T Areas</b>	<b>CenturyTel Areas</b>	<b>Frontier Areas</b>
Call Waiting	\$8.00	\$8.00	\$8.00 (N)
Call Waiting Deluxe	\$10.00	\$10.00	\$10.00
Call Forwarding	\$10.00	\$10.00	\$10.00
Three Way Calling	\$10.00	\$10.00	\$10.00
Speed Dial	\$10.00	\$10.00	\$10.00
Call Return	\$10.00	\$10.00	\$10.00
Caller ID	\$12.00	\$12.00	\$12.00
Caller ID Deluxe	\$12.00	\$12.00	\$12.00
Call Block	\$10.00	\$10.00	\$10.00
Call Tracing	\$10.00	\$10.00	\$10.00
Maintenance Plan	\$7.50	N/A	\$3.00
Unpublished Number*	\$7.00	\$7.00	\$7.00
LD 250 minutes	\$5.00	\$5.00	\$5.00
LD unlimited minutes	\$10.00	\$10.00	\$10.00

D,  
D,  
D,  
D

\*Requires Change Order fee

T

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**SECTION 4 - RATES, CONTD.**

**4.2 Global Connection Rates – Business**

**4.2.1 Local Exchange Service**

Global offers local exchange service on a monthly pre-paid basis, AT&T Areas only.

**4.2.2 Installation Charges**

Connection Fee	\$109.99
Restoration Fee	\$28.00
Reconnect Line	\$50.00

**4.2.3 Service Rates**

Basic UNE Service	\$89.99
Directory Assistance, per call	\$2.99

These features are included with a Customer's local service that elects to purchase the Company's UNE package. A Customer that elects to purchase the Company's basic package may add one or more of the following features at the monthly price indicated:

Caller ID Deluxe	\$15.00
Call Waiting	\$10.00
Call Return	\$10.00
Call Forwarding	\$10.00
3 Way Calling	\$10.00
Call Block	\$10.00
Repeat Dialing	\$10.00
Call Selector	\$10.00

**4.2.4 Optional Services**

Unpublished Number	\$ 7.00
Voice Mail	\$12.00
Maintenance Plan	\$10.00

## **SECTION 5 - SPECIAL SERVICE ARRANGEMENTS**

### **5.1 Individual Case Basis Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for service not generally available under this tariff. Individual case basis (ICB) rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

## **SECTION 6 - SERVICE AREA**

### **6.1 Service Area**

GCIA will serve all areas of Mississippi that are serviced by AT&T/Bellsouth CenturyTel and Frontier/Citizens.



## SECTION 7 - LIFELINE

### 7.1 Eligibility

- 7.1.1 To be eligible for the Lifeline credit, a customer must be a current recipient of any one of the following low income assistance programs:
- A. Temporary Assistance to Needy Families (TANF), previously known as AFDC
  - B. Supplemental Security Income (SSI)
  - C. Food Stamps
  - D. Medicaid
  - E. Low Income Home Energy Assistance Program (LIHEAP)
  - F. Federal Public Housing Assistance
  - G. National School Lunch Program's Free Lunch Initiative (NSLP)
- 7.1.2 Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and thirty-five percent (135%) of the federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Company for eligibility certification.
- 7.1.3 All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

### 7.2 Certification

- 7.2.1 Proof of eligibility in any of the qualifying low income assistance programs should be provided by the eligible Lifeline subscriber to the Company at the time of application for service, unless the Company has access to an eligibility database with which they can verify applicant's eligibility. Lifeline customers must complete and sign a Lifeline certification form. The lifeline credit will not be established until the Company has received such signed document. If the Customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

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**SECTION 7 – LIFELINE, CONTD.****7.2 Certification, contd.**

- 7.2.2 The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- 7.2.3 When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation within sixty (60) days, the Lifeline credit will be discontinued.
- 7.2.4 As a reseller providing Lifeline service from this tariff, the Company is responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 54.417(a) and (b), a reseller must provide a certification, upon request to the Commission, the Administrator or the ILEC that it is complying with all FCC and applicable State requirements governing Lifeline program, including certification and verification procedures. The Company is required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in 7.1.2 above.

Disclosure requirements described in 7.2.2 preceding are applicable to resellers of Lifeline service.

**7.3 Rates & Charges****7.3.1 General**

- A. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
- B. Service charges are applicable for installing or changing Lifeline service.
- C. Reserved for Future Use.
- D. The secondary service charge is not applicable when existing service is converted intact to Lifeline service.

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**SECTION 7 – LIFELINE, CONTD.**

**7.3 Rates and Charges, contd.**

7.3.2 The total Lifeline credit consists of one federal credit plus one Company credit.

	Monthly	
A. Federal Lifeline subsidy		(T)
One per Lifeline service	\$9.25	(T)
B. Company credit		
One per Lifeline service	\$3.50	

7.3.3 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in addition to federal Lifeline support for their residential service. (T)

B. Regulations

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline regulations are applicable to Tribal Lifeline.

C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) General Assistance
2. Tribally Administered TANF
3. Head Start Program (income eligible)
4. Food Distribution Program on Indian Reservations (FDPIR)

**SECTION 7 – LIFELINE, CONTD.**

**7.3 Rates and Charges, contd.**

D. Rates and Charges

1. General

a.

Tribal Lifeline Credit	<u>Monthly</u>
One per Lifeline service	\$25.00

b. The Tribal Lifeline credit is in addition to state and federal Lifeline credits preceding.

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**SECTION 8 – RESERVED FOR FUTURE USE**

**8.1 Reserved for Future Use**

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**SECTION 8 – RESERVED FOR FUTURE USE, CONTD.**

**8.2 Reserved for Future Use**

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