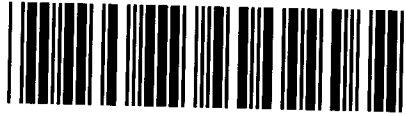




Control Number: 42242



Item Number: 95

Addendum StartPage: 0

**Lance J.M. Steinhart, P.C.**

Attorneys At Law  
1725 Windward Concourse  
Suite 150  
Alpharetta, Georgia 30005

Also Admitted in New York  
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200  
Facsimile: (770) 232-9208

14 JUN 23 11:11  
FILED

June 20, 2014

**VIA OVERNIGHT DELIVERY  
AND E-FILING**

Filing Clerk, Central Records  
Public Utility Commission of Texas  
1701 North Congress Avenue  
William B. Travis Building  
Austin, Texas 78701

Re: Global Connection Inc. of America  
Control No. 42242

Dear Filing Clerk:

Enclosed please find the following documents in regard to the above-referenced matter:

1. An original and two (2) copies of the revised Texas Local Exchange Pricelist for Global Connection Inc. of America, reflecting the following changes:
  - Rate updates (Section 1.2, pp. 3-4)
  - Text updates to Section 2.4 "Payment & Billing", p. 5)
  - Addition of Section 3 – Lifeline Program (pp. 9-13)
  - Updated Company contact information throughout; and
2. One Electronic Receipt Registration.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully submitted,

/s/ Lance J.M. Steinhart

Lance J.M. Steinhart  
Lance J.M. Steinhart, P.C.  
Attorneys for Global Connection Inc. of America

Enclosures  
cc: William Moran

/

95

**Global Connection Inc. of America  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093  
(877) 511-3009**

Local Exchange Pricelist

---

Issue Date: June 20, 2014

Effective Date: June 20, 2014

Global Connection Inc. of America  
Dave Skogen, Chief Executive Officer  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

SECTION 1 – SERVICES, PRICES AND CHARGES

1. LOCAL EXCHANGE SERVICE

a. Basic Local Exchange Service – Pre-paid Residential Services

Global Connection Inc. of America offers basic local exchange service to residential Customers on a pre-paid, month-to-month basis, which blocks access to toll services, operator services (including collect and third-party calls), and directory assistance. Global Connection Inc. of America provides unlimited local calling and access to 911/E911 emergency services. In addition, custom calling features as described elsewhere in this Price List and are offered as an optional service arrangement.

b. "Advantage" Prepaid Package

The Company provides an Advantage Prepaid Package that is available to new residential customers. This plan includes unlimited local exchange service within the Customer's local exchange area along with caller ID plus Call Waiting, and 250 minutes of long distance.

c. "Premium" Prepaid Package

The Company provides a Premium Prepaid Package that is available to new residential customers. This plan includes unlimited local exchange service within the Customer's local exchange area and seven calling features as well as 250 minutes of long distance.

---

Issue Date: June 20, 2014

Effective Date: June 20, 2014

Global Connection Inc. of America  
Dave Skogen, Chief Executive Officer  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

3

---

SECTION 1 – SERVICES, PRICES AND CHARGES

2. PRICES AND CHARGES

A. Installation Charges:

	<b>AT&amp;T Areas</b>	<b>Lifeline</b>
Connection Fee <sup>1</sup>	\$40.00	\$20.00
Restoration Fee	\$28.00	\$28.00
Name Change	\$20.00	\$20.00
Number Change	\$35.00	\$35.00
Transfer	\$30.00	\$30.00
Upgrade/Downgrade	\$15.00	\$15.00
Reconnect Line	\$40.00	\$40.00
Lifeline Change Fee	\$15.00	\$15.00

B. Service Rates

	<b>AT&amp;T Areas</b>
Monthly Residential Service <b>Basic</b>	\$33.45
<b>Advantage</b> (includes caller ID plus Call Waiting; also includes 250 minutes LD)	\$38.45
<b>Premium</b> (includes 7 calling features and 250 minutes LD)	\$43.45
Directory Assistance, per call	\$2.99

---

<sup>1</sup> The Company may discount the connection fee at its discretion. The Connection Fee may be collected over a 12 month payment plan.

Issue Date: June 20, 2014

Effective Date: June 20, 2014

Global Connection Inc. of America  
Dave Skogen, Chief Executive Officer  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

SECTION 1 – SERVICES, PRICES AND CHARGES

2. PRICES AND CHARGES

C. Feature Rates

The following monthly rates are in addition to the rates and charges for the associated service, and are for each pre-paid residential line.

	Non-Recurring Charge	Monthly Rate
Call Waiting	\$ 15.00	\$ 8.00
Call Waiting Deluxe	\$ 15.00	\$10.00
Call Forwarding	\$ 15.00	\$10.00
Three-Way Calling	\$ 15.00	\$10.00
Speed Dial	\$ 15.00	\$10.00
Call Return	\$ 15.00	\$10.00
Caller ID	\$ 15.00	\$12.00
Call Block	\$ 15.00	\$10.00
Call Tracing	\$ 15.00	\$10.00
Unpublished Number	\$ 15.00	\$ 7.00
LD 250 Minutes	n/a	\$ 5.00
LD unlimited minutes	n/a	\$10.00

---

Issue Date: June 20, 2014

Effective Date: June 20, 2014

Global Connection Inc. of America  
Dave Skogen, Chief Executive Officer  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

SECTION 2 - RULES AND REGULATIONS

1. INTERCONNECTION

Interconnection with the facilities or service of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting customer-provided terminal equipment or communications systems with carrier's facilities. The customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. Any special interface equipment of facilities necessary to achieve compatibility between the facilities of the carrier and other participating carriers shall be provided at the customer's expense.

2. APPLICATION FOR SERVICE

Application for service may be made verbally or in writing. The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.

3. DEPOSITS

Deposits are not required.

4. PAYMENT AND BILLING

Customers pay an activation fee specified in Section 1 of this tariff and receive a term of 30 days of service for the first month. Each month after the initial start-up the customer will be pre-billed for 30 calendar days per month. The customer's bill will be created the day following the connection date (CN) at which time the billing cycle is established. The Company offers a pre-paid service that requires customers to pay prior to the service period. The customer's bill is generated and mailed 20 calendar days before the pre-pay due date. For the customer to remain in a pre-paid status the due date for the pre-payment is scheduled 5 calendar days prior to the service end date. If payment is not received within 5 days after the due date, the customer will receive a mailed statement including disconnect notice. Additional attempts to contact the customer by phone are scheduled prior to the service disconnect date. Customers who do not make payment are processed for suspension on the 11th day following the due date and are processed for disconnection 10 days after the date of suspension. If payment is not received by the service end date, the customer must pay a late payment fee in addition to the past due balance.

---

Issue Date: June 20, 2014

Effective Date: June 20, 2014

Global Connection Inc. of America  
Dave Skogen, Chief Executive Officer  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

SECTION 2 - RULES AND REGULATIONS (cont.)

5. CANCELLATION BY CUSTOMER

- a. Cancellation of service by the customer can be made either verbally or in writing and is applied as follows:
- i. Where an application for service is canceled by the customer prior to the start of any design work or installation of facilities, no charge applies.
  - ii. When an application which requires special design work is canceled after the design work has begun, the company may collect charges equal to the cost incurred for the associated design work to date.
  - iii. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service. Any minimum contract requirements of prescribed service will be applicable.

6. DISCONNECTION OF SERVICE BY CARRIER

- a. The carrier may discontinue for any of the following reasons:
- i. Nonpayment of bills;
  - ii. Tampering with the company's property;
  - iii. Vacation of the premises by subscriber;
  - iv. Violation of rules, service agreements, or filed price list;
  - v. Use of subscriber equipment which adversely affects the company's service to its other subscribers;
  - vi. Fraudulent obtaining or use of service;
  - vii. Unlawful use of service or use of service for unlawful purposes.
- b. Except in case of danger to life or property, fraudulent use, impairment of service, or violation of law, the carrier will, prior to disconnection, mail written notice of the pending disconnection to the subscriber. The company will not disconnect service prior to the eighth business day following mailing of the notice. In the alternative, the company may provide delivered notice and disconnect not prior to 5:00 p.m. of the next business day.



---

SECTION 2 - RULES AND REGULATIONS (cont.)

- c. Before service is disconnected, the company will make a good faith effort to reach the subscriber by telephone to advise the subscriber of the pending disconnection and the reasons therefor. The company will maintain a log or record of the attempts, showing the telephone number called and the time of call. In the alternative, the company may provide personal notice.

Telephone or personal contact need not be attempted when the company has attempted such contact in any two billing periods during a consecutive twelve-month period and the company has notified the subscriber in writing that telephone or personal contact will not be attempted in the future before disconnecting service.

- d. All notices of delinquency or pending disconnection will include details pertinent to the situation and describe how the subscriber can make contact with the company to resolve any differences. All notices must accurately state amounts owing for service(s) which are subject to disconnection. A new notice will be required in cases where information is incorrect.
- e. Except in case of danger to life or property, no disconnection shall be made on Saturdays, Sundays, legal holidays, or on any other day on which the company cannot reestablish service on the same or following day.
- f. When the company has reason to believe service is to other than the subscriber of record, the company shall undertake reasonable efforts to inform occupants of the service address of the impending disconnection. In this case, at the request of the service users, a minimum period of five business days will be allowed to permit the service users to arrange for continued service.
- g. The company may not immediately disconnect service if the customer has met the requirements regarding a medical emergency.
- h. Service will not be totally disconnected while a subscriber is pursuing any remedy or appeal provided for by Commission rules, provided any amounts not in dispute are paid when due.
- i. Service will be restored when the causes of discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the customer has been made as provided for in the Price List of the carrier.

---

Issue Date: June 20, 2014

Effective Date: June 20, 2014

Global Connection Inc. of America  
Dave Skogen, Chief Executive Officer  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

SECTION 2 - RULES AND REGULATIONS (cont.)

7. INTERRUPTION OF SERVICE

- a. The company will follow the Commission's rules in the case of major outage and/or service interruption.
- b. It is the obligation of the customer to notify the carrier of any interruptions in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer, not within the customer's control, or is not in wiring or equipment connected to the terminal of the carrier.
- c. All reported interruptions of service will be restored within two working days, excluding Sundays and holidays, except those caused by emergency situations, unavoidable catastrophes and force majeure.

8. RESTORATION OF SERVICE

- a. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

9. TAX ADJUSTMENT

- a. The Company concurs in the Municipal Utility Occupation tax schedules of each Local Exchange Company tariff in the state of Texas to the extent those local taxes are both current and applicable to the services the Company provides. This amount will be separately stated on each bill to the customer.

---

SECTION 3 – LIFELINE PROGRAM

3.1 General

- A. Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers in accordance with the Public Utility Commission of Texas' Subst. R.26.412.
1. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a) (relating to Supported Services for Rural, Insular and High Cost Areas).
  2. The Company shall offer Toll Limitation Service at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service.
  3. A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.
  4. Lifeline Service rate reductions only apply to basic local service. Customers may obtain other tariffed and untariffed services, including bundled service, where available and at their discretion.
  5. The Lifeline Service rate reductions do not apply to service connection charges.
  6. A consumer eligible for Lifeline Service is automatically eligible for Link-Up Service. However, a consumer may qualify for and receive Lifeline Service independently of Link-Up Service. The Company does not offer Link Up Service.

---

SECTION 3 – LIFELINE PROGRAM (cont'd)

3.1 General (cont'd)

B. Eligibility Requirements

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
2. The applicant must participate in, or have a person or child who resides in the customer household who participates in, one of the following programs or can certify that their annual income is at or below 150% of the federal poverty guidelines
  - Medicaid
  - Supplemental Nutrition Assistance Program (Food Stamps)
  - Low-income Home Energy Assistance Programs (LIHEAP)
  - Supplemental Security Income (SSI)
  - Federal public housing assistance
  - State Child Health Plan
  - National School Lunch Program's free lunch program
  - Temporary Assistance for Needy Families (TANF)
3. Procedures for Establishing Lifeline Discounts
  - (a) The Consumers within the Company's service area may apply for Lifeline service with the Company. The Company will confirm Lifeline eligibility by accessing an available state eligibility database, or, if a database is not available, applicants will be required to submit documentation of eligibility to the Company.
  - (b) The Company will provide the LIDA with a monthly list of its Lifeline customers for the purposes of checking for duplicate subscribers.

---

SECTION 3 – LIFELINE PROGRAM (cont'd)

3.1 General (cont'd)

B. Eligibility Requirements (Cont'd)

4. Provision of Service

- (a) The Company will provide Lifeline Service to all eligible consumers served by the Company where identified by the LIDA. Within 30 days after receipt of the list or receipt of customer affidavit, the Company shall begin reduced billing for those eligible low-income consumers. For self-enrolled customers, the discount is available for seven months, including a 60-day period for renewing eligibility with LIDA.
- (b) If the eligible consumer changes the service to qualifying services or initiates new qualifying service, the Company shall begin reduced billing at the time the change of service becomes effective or at the time the new service is established.
- (c) The Company will discontinue Lifeline Service discounts upon notice that a customer is no longer eligible.
- (d) The Company will provide a confidentiality agreement to the LIDA specifying that the use of confidential client information is solely for providing Lifeline Service.

C. Lifeline Service Discounts

Eligible consumers who subscribe to Lifeline Service will receive the following:

- 1. Federal support amount of \$9.25.

---

SECTION 3 – LIFELINE PROGRAM (cont'd)

3.1 General (cont'd)

C. Lifeline Service Discounts (cont'd)

2. Additional state reduction. A qualifying low-income consumer receives the following:
  - (a) an additional state-approved reduction of \$3.50 in the monthly amount of intrastate charges due; and
3. Additional state-approved reduction equivalent to the Texas High Cost Universal Service Program Area Discount in P.U.C. Subst. R. 26.412 by an amount as tariffed by the incumbent local exchange carrier serving the area of the qualifying low-income customer.

D. Deposits

There are no deposits required for customers applying for Lifeline service with the Company. The Company does not require deposits from any customers, as it offers only prepaid service.

E. Processing

1. Processing charges do not apply when eligible customers initiate service. When existing residential customers convert to Lifeline service there is a processing charge of \$15.00.
2. Change order charges apply when:
  - A. After the Lifeline Service is initiated, customers request additional features, such as special or custom calling features.

---

Issue Date: June 20, 2014

Effective Date: June 20, 2014

Global Connection Inc. of America  
Dave Skogen, Chief Executive Officer  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093

---

SECTION 3 – LIFELINE PROGRAM (cont'd)

3.1 General (cont'd)

E. Processing (cont'd)

3. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable change order charges.

F. Number Portability Charge

The Company waives the monthly number portability charge for Lifeline customers.

G. Payments and Disconnection of Service

1. The Company may not disconnect Lifeline Service for nonpayment of toll charges.

The Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Company's customers.