

SOUTH CAROLINA TELEPHONE CUSTOMER RIGHTS

In the State of South Carolina, Global Connection operates under the jurisdiction of the Public Service Commission of South Carolina. South Carolina customers may seek assistance from the Commission or from the South Carolina Office of Regulatory Staff (ORS) regarding our regulated operations, or they may file a formal complaint with the ORS regarding an unresolved dispute involving Global's regulated operations.

You may contact the ORS at 1-800-922-1531 (in Columbia at 1-803-737-5230), or at www.regulatorystaff.sc.gov.

State of South Carolina
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, S.C. 29201

Residential customers may also contact the Commission for assistance with complaints and utility issues at 1-803-896-5100, or at www.psc.sc.gov/consumer/info.asp.